

Counterfeit, Fraudulent and Suspect Items (“CFSI”) Policy

Durbin Metals is one of the UK’s leading suppliers of

Aluminium, Stainless Steel and Engineering Plastics processed material. It is the Policy of the Company that effective procedures and processes are in place in the key functional areas of purchasing, sales, and goods receiving, and that these controls are sufficiently robust to eliminate the risk of the supply of CFSI to our customers. These controls are in observance of recognised published Standards, e.g. Defence Standard 05-135.

Counterfeit and fraudulent material is material whose origin, age, composition, configuration, certification status or other characteristic (including whether or not the material has been used previously) has been falsely represented in any of the following ways:-

- Misleading marking of the material, labelling or packaging
- Misleading documentation (e.g. material and/or test certification)
- Any other means, including failing to disclose information.

Durbin Metals strives to be the most trusted provider of consistently high quality metals & plastics. As a supplier, the Company is not engaged in the manufacture of the raw materials it supplies, but its policy is to purchase high quality material from recognised approved suppliers. This is driven by a purchasing strategy of developing and maintaining strong supply chain relationships with our key strategic suppliers based on cooperation, integrity and mutual trust. Supplier credentials are checked and verified at prescribed intervals by suitably qualified and experienced personnel, in accordance with the Company’s supplier selection, evaluation, and re-evaluation process.

Should any CFSI be discovered, the Company will work extremely closely with any affected customers to ensure that the CFSI are quarantined and destroyed (or otherwise rendered unusable), in order to prevent the materials from re-entering the supply chain.

All employees directly involved in any of the Company’s key operational functions will be appropriately trained and made aware of CFSI and the potential risks that CFSI presents to the supply chain.

We believe that the measures outlined in this Policy provide all the necessary safeguards to protect our customers from the risk of supply of CFSI.

Dean Melling
Service Centre Manager